



PERSONAL DETAILS

Name : Ab Razak Che Hussin Scopus ID: 25922547400
 Gender : Male Research ID: E-6573-2016
 Date of Birth : September 9, 1973
 Nationality : Malaysia
 Marital Status : Married
 Permanent Address : 3 Jalan Utama 1, Taman Mutiara Rini, 81300 Skudai Johor, Malaysia
 Correspondent Address : Fakulti Komputeran, Universiti Teknologi Malaysia, 81310 UTM Skudai, Johor, Malaysia
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 E-mail : abrazak@utm.my, abrazakutm@gmail.com
 Website : <http://comp.utm.my/abrazak/>
 ID Staff : 7309
 Expertise : (a) Consumer behaviour and trust in E-Commerce/S-Commerce
 (b) Data analytic in online recommendation systems
 (c) Analysis, design and adoption of Information Systems

ACADEMIC QUALIFICATIONS

2006 : Ph.D. in Computation (e-Commerce Trust Model)
University of Manchester, United Kingdom
 1998 : M.Sc. of Science (Computer Science)
Universiti Teknologi Malaysia, Malaysia
 1996 : B. Sc. of Computer Science
Universiti Teknologi Malaysia, Malaysia

AWARD AND HONORS RECEIVED

Services	Year
[1] SLAB Scholarship for Master Study	Jul, 1997
[2] SLAB Scholarship for PhD Study	Apr, 2002
[3] UTM Excellence Service Award 2015	May, 2016
[4] Excellence Service Awad Faculty of Computing 2016	May, 2017

Best Paper	Title	Level	Year
[1] Best Paper	Determining Important Criteria and Factors for Information Systems Integration Success (Authors: Ruzaini Abdullah Arshah, Mohamad Ishak Desa, Ab Razak Che Hussin)	PARS'09, FC, UTM, Johor.	June, 2009
[2] Best Paper	Evolutionary Computing procedure for prioritizing alternative in Decision Making (N. Farha Zakaria, Halina Mohamed Dahlan, Ab. Razak Che Hussin)	Int. Conf. on Research and Innovation in IS (ICRIIS'09)	Dec., 2009
[3] Best PhD Proposal	Customer Knowledge Management in Enterprise Software Systems (Arash Khosravi, Ab Razak Che Hussin)	DC in Int. Conf. on Research and Innovation in IS (ICRIIS'15)	Nov, 2015
[4] Best Poster	Green IT Adoption Model (Shahla Asadi, Ab Razak Che Hussin)	PARS'16, FC UTM, Johor	Dec, 2016

Research	Product	Level	Year
[1] Bronze Medal	DMOS – Dissertation Management Online System (Ab. Razak Che Hussin, Dadang Shariff, Ali Selamat, Halina M. Dahlan, Noorminshah A. Iahad)	INATEX, UTM, Johor	Oct. 2009
[2] Bronze Medal	DMOS – Dissertation Management Online System (Ab. Razak C. H., Dadang S., Ali Selamat, Halina M. Dahlan, Noorminshah A. I.)	MTE2010, PWTC, KL	Feb. 2010
[3] Silver Medal	SUMMS – Student University Multi-Communication Media System (Noorminshah A. I., Wardah Z. A., Ab Razak C. H., Faisal A. Q., Nadhmi A.A.)	INATEX, UTM, Johor	Jul. 2010
[4] Silver Medal	SUMMS – Student University Multi-Communication Media System (Noorminshah A. I., Wardah Z. A., Ab Razak C. H., Faisal A. Q., Nadhmi A.A.)	MTE2011, KL Conv. Center	Feb. 2011
[5] Silver Medal	EZ-Decide – A Decision Tool (Halina Mohamed Dahlan, Ab Razak Che Hussin, Nur Farha zkaria, Iziati Saadah Ibrahim)	Innovation Showcase ICRIIS'13, Puteri Pasific, KL	Nov. 2011
[6] Silver Medal	Interactive Fun Learning through Vision based Tracking Technique in Mobile Augmented Reality (AF-LAR) (Halina Mohamed Dahlan, Zarwina Yusoff, Ab Razak Che Hussin)	Innovation Showcase ICRIIS'13, UNITEN	Nov. 2013
[7] Bronze Medal	An Interactive Story Book : Malaysian Folktales (Ab Razak Che Hussin, Mohd Shahizan Othman, Nurhidayah Aripin)	Innovation Showcase ICRIIS'13, UNITEN	Nov. 2013
[8] Bronze Medal	DexTer (Naomie Salim, Ab Razak Che Hussin, Mohammad Riazi, Habeeb Omotunde, Nor Fadzleen Sa'don, and Abdelrahman Ibrahim)	Innovation Showcase ICRIIS'13, UNITEN	Nov. 2013
[9] Bronze Medal	Shoppemates.Com (Mohamad Alif Fikri Mukhtar, Muhammad	Information Systems Innovation	9-10 Dec 2015

	Asyraf Ashaari, Nurshareefa Shukriah Bee Sahul Hamid, Ab Razak Che Hussin, Halina Mohamed Dahlan)	Exhibition, Holiday Inn, Melaka	
[10] Bronze Melal	CheckStay.Com (Ahmad Ridzuan Abd Rahman, Mohamed Fahkrul Razi Ashari, Norhana Nordin, Ab Razak Che Hussin, Halina Mohamed Dahlan	Information Systems Innovation Exhibition, Holiday Inn, Melaka	9-10 Dec 2015

Best Postgraduate Student Award Under Supervision

Student Name	Award Given	Level	Year
[1] Shahla Asadi Paper	Best Postgraduate Student Award in 59 th UTM Convocation	PhD IS	Oct, 2017
[2] Arash Khosravi	Best Postgraduate Student Award in 59 th UTM Convocation	PhD IS	Oct, 2017
[3] Abdelsalam H. Busalim	Best Postgraduate Student Award in 53 rd UTM Convocation	MSc - IT Management	Nov, 2014
[4] Abdelsalam H. Busalim	Pro-Chancellor Academic Award in 53 rd UTM Convocation	MSc - IT Management	Nov, 2014
[5] Nur Syadhila Che Lah	Best Postgraduate Student Award in 48 th UTM Convocation	MSc - IT Management	May, 2012

PROFESSIONAL MEMBERSHIP / QUALIFICATIONS / RECOGNITION

Year	Profesional Body	Position
2017	Association of Information Systems (AIS)	Member
2015	Persatuan Sistem Maklumat Malayisa (MyAIS)	Lifetime member
2015	IEEE Computer Society	Member

ADMINISTRATIVE EXPERIENCE

Faculty Level

1998 – 2002	Manager of Resource Centre for IS Department, Faculty of Computing
1998 – 2002	Editor for IS Magazine, Faculty of Computing
2000 – 2002	Committee Member of Practical Training, Faculty of Computing
2001 – 2003	Committee Member of Publication, Faculty of Computing
2006 – 2010	Program Coordinator for Master of Science (IT-Management)
2011 – 2013	Head of ISSI Research Group
2015 – 2016	Undergraduate Academic Manager, Faculty of Computing
2016 – Now	Coordinator for Industry and International relation, Faculty of Computing
2017 – 2017	Committee Member for 6th ICT International Student Project Conference (ICT-ISPC 2017)

University Level

2000 – 2002 Advisor for the Development of UTM Healthcare Information Systems
2012 – 2014 Task force committee for Research Initialization K-Economy Research Alliance

NATIONAL COMMITTEE

2011 - 2012 Member of Malaysia CyberSecurity for developing Malaysia Online Security Guideline
2012 – 2013 Member of Academic Board College of Yayasan Pelajaran Johor

INTERNATIONAL APPOINTMENT/COMMITTEE

2008 – 2009 Co-Chair for 1st International Conference on Research and Innovation in Information Systems 2009 – ICRIS'09
2010 – 2011 Co-Chair for 2nd International Conference on Research and Innovation in Information Systems 2011 – ICRIS'11
2012 – 2013 Co-Chair for 3rd International Conference on Research and Innovation in Information Systems 2013 – ICRIS'13
2012 – 2014 Co-Editor-in-Chief, Journal of Information Systems Research and Innovation (JISRI), ISSN: 2289-1358,
<http://seminar.spaceutm.edu.my/jisri/home.html>
2014 – 2015 Co-Founder for 4th International Conference on Research and Innovation in Information Systems 2015 – ICRIS'15
2015 – 2017 Organizing Committee Co-Chairs, 21st Pacific Asia Conference on Information Systems 2017 (PACIS 2017), Langkawi Malaysia
2016 - 2017 Co-Chair for 5th International Conference on Research and Innovation in Information Systems 2017 – ICRIS'17

RESEARCH ACTIVITIES

RESEARCH PROJECT UNDERTAKEN

UPP UTM RESEARCH GRANT

01/01/2001 – 31/12/2001 **Project leader**
The Development of Electronic Transaction Model for Small Medium Industries (SMI) by Utilizing Data Security Mechanism in a Secured Web-Based Environment. Budget approved RM20,000.00 (Vot 71702)

IDG UTM RESEARCH GRANT

1/08/2012 – 31/01/2014 **Research Member**
Assessment of Collaborative Writing in Online Collaborative Learning. Budget approved RM 15,000.00

(Vot A.J160000.7728.4J070)

15/07/2016 – 14/07/2018

Research Member

“Adaptation Guideline for Different Type of Learners in Online Learning System”, Vot R.J130000.7728.4J244, Budget approved RM 20,000.00

UNIVERSITY RESEARCH GRANT

1/04/2011 – 31/12/2012

Project leader

Word-of-Mouth Trust Model for E-Commerce. Budget approve RM 40,000.00 (Vot Q.J130000.7128.02J36)

1/04/2011 – 31/12/2012

Research Member

Group DSS Model With Knowledge Sharing Capability. Budget approve RM 40,000 (Vot Q.J130000.7128.01J28)

15/11/2015 – 14/11/2017

Project leader

A Persuasive Social Recommendation Model for E-Commerce. Budget approve RM 50,000 (Vot Q.J130000.2528.11H79)

1/7/2017 – 30/6/2019

Project leader

Customer-Centeric Design Guideline for Social Commerce Websites. Budget approved RM 40,000 (Q.J130000.2528.16H49)

01/10/2016 – 30/09/2018

Research Member

E-Collaboration Participation Model for Sharing Resources Among Academic Researchers. Budget approved RM 40,000 (Q.J130000.2528.15H45)

FUNDAMENTAL RESEARCH GRANT SCHEME (FRGS FUND)

01/09/2007 – 31/08/2009

Project leader

A Consumer Perception Trust Model for E-Commerce Website. Budget approved RM 30, 000.00 (Vot: 78196)

SCIENCE FUND MINISTRY OF SCIENCE, TECHNOLOGY AND INNOVATION (MOSTI)

1/02/2008 – 31/12/

Project leader

An Intelligent User Agent For Assessing the Trustworthiness of e-Commerce Website. Budget approved RM 151,800.00 (Vot 79274)

1/02/2008 – 1/07/2009

Research Member

A Bio-Inspired Algorithm For Optimizing Accuracy in Decision Making. Budget approved RM 160,800.00 (Vot 79275)

OTHER RESEARCH ACTIVITY

2002 – 2006

Research Member

HiSPEC is a research and collaborative project for Human Issues in Security and Privacy in e-Commerce lead by Prof Linda Macaulay.

This project involves 10 partners from government and private sector in UK. For more information, please visit www.hispec.org.uk

PATENT GRANTED

- i) DMOS – Dissertation Management Online System (Copyright UTM, July 2009)
- ii) SUMMS – Student University Multi-Communication Media System (Copyright UTM, July 2010)
- iii) EZ-Decide (Copyright UTM, July 2010)

TEACHING ACTIVITIES

1998 - 2002

- [1] DCD2113 - Database Programming
- [2] SCD3213 - Database System
- [3] SCD2613 - System Analysis and Design
- [4] SCM4253 - Accounting Information Systems
- [5] SCM4273 - Control and Audit in Information Systems

2006 - Now

- [6] MCSC2673 - Special Topic for IT Management
- [7] MCSC1213 - System Development Application
- [8] MCSC2613 - Information and Knowledge Management Systems
- [9] MCSC1253 - IT Planning and Management
- [10] MCSC1283 - Research Methodology for IT Management
- [11] MCSC2573 - IT for Organization Transformation

SUPERVISION

PhD

Candidate name	Area	Year
[1] Dr. Ruzaini Abdullah Arshah (Joint supervision as Co SV)	Integrated IS Assessment in IHL	Jul 2007 – Dec 2011 (Graduated)
[2] Dr. Fereshteh G. Ehsaei (Single Supervision)	Acceptance of Feedback in Reputation Systems	Dec 2009 – Jul 2013 (Graduated)
[3] Dr. Setiawan Argessif (Single Supervision)	KMS Acceptance Model for Contributor	Jul 2010 – Aug 2013 (Graduated)
[4] Dr. Hossein Monem (Single Supervision)	IS Success Model based on User Quality	Jul 2010 – Jul 2013 (Graduated)
[5] Dr. Nasrin Badie (Single Supervision)	A Cloud Comp. Model for IHL Administration	Sep 2012– Sep 2015 (Graduated)
[6] Dr. Morteza Rahsidi (Single Supervision)	Tag-based Online Community Recommendation	Sep 2013 – Jan 2016 (Graduated)
[7] Dr. Mahsha Baradaran (Single Supervision)	A Cloud Comp. Model for Innovation Centre	Feb 2013 – Jun 2016 (Graduated)
[8] Dr. Arash Khosravi (Single Supervision)	Customer Knowledge Management for EIS	Sep. 2013 – Apr. 2017 (Graduated)
[9] Dr Shahla Asadi (Single Supervision)	Green IT Model - Managerial Perspective	Sep 2013 – Jun. 2017 (Graduated)
[10] Dr. Abdelsalam H. Busalim (Single Supervision)	Customer Engagement in Social Commerce	Dec 2014 – Apr. 2018 (Graduated)
[11] Dr. Yusuf Sahabi Ali (Single Supervision)	eWOM Engagement in S-Commerce	Feb 2016 – Jan. 2019 (Graduated)
[12] Nitti Wanichavorapong	Continuance Usage of Tracking Device via SM	Sept 2015 - Now
[13] Yahaya Hakimi (Single Supervision)	IS Success Model for High School Online Test	Dec 2014 – Now
[14] Mohamad Aliff Ahmad (Single Supervision)	Awareness model for KMS	Feb 2014 – Now
[15] Nur Syadhila Che Lah (Single Supervision)	Persuasive Recommendation System for EC	Sep 2014 – Now
[16] Mohd Zuhan Mohd Zain (Single Supervision)	IS Acceptance Model Based on UTAUT	Sep 2015 – Now
[17] Shamsul Bahari Abd Satar (Single Supervision)	IoT Adoption for Oil and Gas Industry	Feb 2016 – Now

Master by Research

Candidate name	Area	Year
[1] Muhammad Rushdi Rusli	Assessing E-Commerce Trust	Jul. 2008 – Dec. 2010 (Graduated)
[2] Nur Farha Zakaria	DSS using Genetic Algorithm	Jul. 2008 – Dec. 2010 (Graduated)
[3] Yahaya Hakimi	Computer-based Testing in Saudi Arabia	Sep. 2012 – Jul. 2014 (Graduated)

MSc (Information Technology Management), Mixed-mode

Student name	Title	Year
[1] Ismail Mohamed Ali	Collaborative Learning Using Web 2.0	2008 – 2010
[2] Bibi Zuraidah Hussain	Knowledge Sharing Through Online Repository	2008 – 2010
[3] Mohammad Reza Abdulah Jahdi	Flexible Mobile Payemnet Model	2009 – 2011
[4] Hassan Torkaman	Multiple Channels for E-Marketing	2009 – 2011
[5] Afiqah Ahmad Said	Privacy Policy for B2C	2010 – 2012
[6] M. Mehdi Hossein Pour	E-Cash: New way of e-Payment	2010 – 2012
[7] Hossein Pourtaheri	Trust Model for Cloud EC	2010 – 2012
[8] Norsyadhila Che Lah	Trust Model in EC based on Social Presence	2011 – 2013
[9] Allam Hassan Allam	User Experience Evaluation on Mobile Learning	2011 – 2013
[10] Sayeed Haider Salih Mahmoud	Post Implementation Success of CRM	2011 – 2013
[11] Azam Abdollahzadehgan	CSF of Cloud Adoption in SME	2011 – 2013

[12] Marjan Moshfegh Gohary	Cloud Computing Adoption in Higher Education	2011 – 2013
[13] Abdel Salam Alzwawi	SLA for eCommerce Cloud	2013 – 2014
[14] Haliza Zainal	User Satisfaction for OPAC in University Library	2013 – 2014
[15] AbdelRaahman Mohamed	Ecommerce Localization in Saudi Arabia	2013 – 2014
[16] Hatem S. Y. Nabus	Frontlines Message in Mobile Advertising	2014 - 2015

MSc (Information Technology Management), Coursework

Student name	Title	Year
[1] Nurul Aishah Karis	A Web-based Application for Project Management	2006 – 2007
[2] Syarifah Norfadzila Wan Aderus	A Study on Online Customer Loyalty	2006 – 2007
[3] Mohd Radhi Darus	A Study on IS Models in Ministry of Education	2006 – 2007
[4] Saadah Abd Raub	e-Zakat Management System	2007 – 2008
[5] Akmal Rakhmadi	Complaint Management Via SMS	2007 – 2008
[6] Nur Zailan Othman	Trust Mechanism for E-Commerce	2007 – 2008
[7] Nurul Zakiah Ayob	Three Layers Design Guideline for Mobile Application	2008 – 2009
[8] Dadang Syarif Sihabudin Sahid	Online Project-based Learning	2008 – 2009
[9] Noor Khairun nisa Othman	Heuristic Design Model for EG	2008 – 2009
[10] Doaa Mohammed Saeed	EC for Teens in Yaman	2009 – 2010
[11] Wu Hanqing	ISP for Lan Shen Company in China	2009 – 2010
[12] Rahimah Kassim	Innovation Via eCRM	2009 – 2010

Final Project for Undergraduate

Year	Summary
From 1999 to 2002	More than 20 undergraduate students graduated which is the average is 3 students for each semester within 8 Semesters
From 2006 to Now	More than 10 undergraduate students.

POSTGRADUATE EXAMINATION /VIVA

UTM STUDENTS/VIVA

PhD INTERNAL EXAMINER

- [1] Internal Examiner to PhD of Information Systems, “A Netnography Study of MOOC Community”, Oct. 2015

Msc. EXTERNAL EXAMINER

- [1] Msc IT, UNITEN, “Development of a Green Data Center Migration Framework for Electrical Supply Industry”, Apr. 2018
- [2] MSc IT UTP, “Developing An Evaluation Rubric for Assessing the Quality of Stuttering Apps”, Dec. 2018

PUBLICATIONS

JOURNAL

ISI Journal :

- [1] Nasrin Badie, Ab Razak Che Hussin, Arash Habibi (2015) "Cloud Computing Data Center Adoption Factors Validity by Fuzzy AHP", International Journal of Computational Intelligence Systems, No. 8(5), pp. 854-873 (ISI Thomson Reuters, IF = 0.574, Quartile in Category: Q4),
<http://www.tandfonline.com/doi/abs/10.1080/18756891.2015.1084706#.V5-IGRKPWno>
- [2] Abdelsalam Busalim, Ab Razak Che Hussin (2016) "Understanding Social Commerce: A Systematic Literature Review and Direction for Further Research", International Journal of Information Management, Volume 36, Issue 6, Part A, December 2016, pp. 1075–1088, (ISI Thomson Reuters, IF = 3.87, Quartile in Category: Q1)
<http://authors.elsevier.com/a/1TQEaz1m79wQG>
- [3] Shahla Asadi, Mehrbakhsh Nilashi, Ab Razak Che Hussin, Elaheh Yadegaridehkordi (2016) "Customers Perspectives On Adoption of Cloud Computing in Banking Sector", Information Technology and Management, doi:10.1007/s10799-016-0270-8, ISSN: 1385-951X (Print) 1573-7667 (Online), pp. 1-26 (ISI Thomson Reuters, IF = 1.06, Quartile in Category: Q3)
<http://link.springer.com/article/10.1007/s10799-016-0270-8>
- [4] Shahla Asadi, Ab Razak Che Hussin, Halina Mohamed Dahlan (2017) "Organizational Research in the Field of Green IT: A Systematic Literature Review from 2007 to 2016", Telematics and Informatics, 34 (7) pp. 1191-1249, ISSN: 0736-5853, doi 10.1016/j.tele.2017.05.009, Published online: 04-Oct-2017 (ISI Thomson Reuters, IF = 3.39, Quartile in Category: Q1)
<http://www.sciencedirect.com/science/article/pii/S0736585316305408>
- [5] Arash Khosravi, Ab Razak Che Hussin, Mehrbakhsh Nilashi (2017) "Toward Software Quality Enhancement by Customer Knowledge Management in Software Companies" Telematics and Informatics, ISSN: 0736-5853, doi <https://doi.org/10.1016/j.tele.2017.09.007>, (ISI Thomson Reuters, IF = 3.39, Quartile in Category: Q1)
<http://www.sciencedirect.com/science/article/pii/S0736585317302940>
- [6] Arash Khosravi, Ab Razak Che Hussin (2018) "Customer Knowledge Management Antecedent Factors: A Systematic Literature Review", Knowledge and Process Management, Volume 25, Issue 1 January/March 2018 Pages 12–30, DOI: 10.1002/kpm.1557
<http://onlinelibrary.wiley.com/doi/10.1002/kpm.1557/full>
- [7] Ali Sahabi Yusuf, Ab Razak Che Hussin, Abdelsalam H. Busalim, (2018) "Influence of e-WOM engagement on consumer purchase intention in social commerce", Journal of Services Marketing, Vol. 32 Issue: 4, pp.493-504, <https://doi.org/10.1108/JSM-01-2017-0031>
<https://www.emeraldinsight.com/doi/abs/10.1108/JSM-01-2017-0031> (ISI Thomson Reuters, IF = 2.4, Quartile in Category: Q2)
- [8] Naghmeh Niknejad, Ab Razak Che Hussin, Yuli Adam Prasetyo, Imran Ghani, Asti Amalia Nur Fajrillah (2018) "Service Oriented Architecture Adoption: A Systematic Review", International Journal of Integrated Engineering, Vol. 10, Issue: 6, pp. 49-58 DOI: <https://doi.org/10.30880/ijie.2018.10.06.007>
- [9] Busalim, Abdelsalam H.; Hussin, Ab Razak Che; Iahad, Noorminshah A. (2019) "Factors Influencing Customer Engagement in Social Commerce Websites: A Systematic Literature Review" Journal Of Theoretical And Applied Electronic Commerce Research, Vol. 14, Issue: 2, pp. 1-14

DOI: 10.4067/S0718-18762019000200102

(ISI Thomson Reuters, IF = 0.7, Quartile in Category: Q4)

- [9] Abdelsalam Busalim, Ab Razak Che Hussin, Morad Benyoucef (2017) "Customer Engagement Behaviour on Social Commerce Platforms: An Empirical Study", Computers In Human Behavior
(Under Review: ISI Thomson Reuters, IF = 3.44, Quartile in Category: Q1)
- [10] Abdelsalam Busalim, Ab Razak Che Hussin, Halina Mohamed Dahlan (2017) "Customer Engagement Behavior in Social Commerce: Factor derivation Approach", Information Systems Management
(Under Review: ISI Thomson Reuters, IF = 1.29, Quartile in Category: Q3)

SCOPUS Journal :

- [1] Nur Farha Zakaria, Halina Mohamed Dahlan, Ab Razak Che Hussin (2010), "Deriving Priority in AHP using Evolutionary Computing Approach", WSEAS TRANSACTIONS on INFORMATION SCIENCE & APPLICATIONS, Issue 5, Volume 7, May 2010, ISSN: 1790-0832, pp. 714-724
<http://www.worldses.org/journals/information/information-2010.htm>
- [2] Muhammad Rushdi Rusli, Ab. Razak Che-Hussin, Halina Mohamed Dahlan (2010) "Assessing Trust in E-Commerce Website based on Ranking of Trust Attributes", WSEAS TRANSACTIONS on BUSINESS and ECONOMICS, Issue 2, Volume 7, April 2010, ISSN: 1109-9526, pp. 104 – 113
<http://www.wseas.us/e-library/transactions/economics/2010/89-583.pdf>
- [3] Naghmeh Niknejad, Imran Ghani, Ab Razak Che Hussin (2014), "Organizational Factors Affected By Soa Adoption: A Critical Overview (2008-2013)", Journal of Theoretical and Applied Information Technology, 20th June 2014. Vol. 64 No.2, ISSN: 1992-8645
<http://www.jatit.org/volumes/Vol64No2/8Vol64No2.pdf>
- [4] Nasrin Badie, Ab Razak Che Hussin, Halina M. Dahlan, "Cloud Computing Adoption Factors for University Administration", Jurnal Teknologi UTM, Vol 70, No 5, 2014, Special Issue in Science and Technology, E-ISSN 2180-3722
<http://www.jurnalteknologi.utm.my/index.php/jurnalteknologi/issue/view/149>
- [5] Mahsa Baradaran Rohani, Ab. Razak Che Hussin (2015) "An Integrated Theoretical Framework for Cloud Computing Adoption by Universities Technology Transfer Offices (TTOS)", Journal of Theoretical and Applied Information Technology, Vol. 79. No. 3, pp: 415-413
<http://www.jatit.org/volumes/Vol79No3/7Vol79No3.pdf>
- [6] Morteza Rashidi Koochi, Ab. Razak Che Hussin, Halina M. Dahlan, Sareh Rashidi Koochi (2015) "Diversity Enhancement in Community Recommendation Using Tensor Decomposition and Co-Clustering", Journal of Theoretical and Applied Information Technology, Vol.82. No.2, ISSN: 1992-8645, pp: 221-229
<http://www.jatit.org/volumes/Vol82No2/4Vol82No2.pdf>
- [7] Shahla Asadi , Ab Razak Che Hussin , Halina Mohamed Dahlan and Elaheh Yadegaridehkordi (2015) "Theoretical Model For Green Information Technology Adoption", ARPN Journal of Engineering and Applied Sciences, ISSN 1819-6608, VOL. 10, NO. 23.
http://www.arpnjournals.org/jeas/research_papers/rp_2015/jeas_1215_3230.pdf
- [8] Nur Syadhila Che Lah, Ab Razak Che Hussin, Nor Zairah Ab Rahim, Abdelsalam H.Busalim (2016) "Social Learning Approach In Designing Persuasive E-Commerce Recommender System Model", Journal of Theoretical and Applied Information Technology, 31st August 2016, Vol. 90. No. 2, pp. 77-85
<http://www.jatit.org/volumes/Vol90No2/9Vol90No2.pdf>
- [9] Jamilah Mahmood, Halina Mohamed Dahlan, Ab Razak Che Hussin, Muhammad Aliif Ahmad (2016) "Review on Knowledge Sharing Behavior Studies: Theories and Research Approaches"

- Indian Journal of Science and Technology, Vol 9(34), DOI: 10.17485, Sept. 2016, pp: 1-8
<http://www.indjst.org/index.php/indjst/article/view/100834>
- [10] Arash Khosravi , Ab Razak Che Hussin (2016) "Customer Knowledge Management: Development Stages and Challenges", Journal of Theoretical and Applied Information Technology, 30th September 2016, Vol. 90. No. 2, pp: 264-274
<http://www.jatit.org/volumes/Vol91No2/6Vol91No2.pdf>
- [11] Arash Khosravi, Ab Razak Che Hussin, Behrouz Minaei-Bidgoli (2017) "Customer Knowledge Management In Software Development: A Descriptive Field Survey", Journal of Theoretical and Applied Information Technology, 31st January 2017, Vol. 95. No. 2, pp: 434-447
<http://www.jatit.org/volumes/Vol95No2/20Vol95No2.pdf>
- [12] Abdelsalam H Busalim, Ab Razak Che Hussin, Ahmad Fadhil Yusof (2017) "Customer Engagement in Social Commerce: A Theoretical Review", Journal of Theoretical and Applied Information Technology, 30th November 2017, Vol. 95. No. 22, pp: 6288-6299
<http://www.jatit.org/volumes/Vol95No22/31Vol95No22.pdf>
- [13] Sahabi Y. Ali, Ab Razak Che Hussin, Masitah Ghazali (2018) "Antecedents And Consequences Of Ewom In Social Commerce", Journal of Theoretical & Applied Information Technology, 15th January 2018, Vol. 96 Issue 1, pp: 149-161
<http://www.jatit.org/volumes/Vol96No1/14Vol96No1.pdf>

NON INDEXED Journal :

- [1] Ab Razak Che Hussin , Nur Zailan Othman, Halina Mohamed Dahlan (2008) "Linking Consumer Trust Perception in Constructing an e-Commerce Website", Journal of Information Technology, Universiti Teknologi Malaysia, pp. 52-64
- [2] Setiawan Assegaff, Ab Razak Che Hussin and Halina M. Dahlan (2012) "Understanding Knowledge Workers In Using KMS for Knowledge Sharing", Journal of Computing, Volume 4, Issue 4, April 2012, ISSN 2151-961, IF: 0.2, Indexed by Springer
<http://www.journalofcomputing.org/volume-4-issue-4-april-2012>
- [3] Fereshteh Ghazizadeh Ehsaei, Ab. Razak Che Hussin (2012) "Acceptance of Feedbacks in Reputation Systems: The Role of Online Social Interactions", Information Management and Business Review, Vol. 4, No. 7, pp. 391-401, July 2012, ISSN 2220-3796, <http://ifrnd.org/admin/imbr/3.pdf>
- [4] Setiawan Assegaff and Ab Razak Che Hussin, (2012) " Review of Knowledge Management System as Socio-Technical System", International Journal of Computer Science Issues, Vol. 9, Issue 5, No 3, September 2012, ISSN (Online): 1694-0814
<http://www.ijcsi.org/papers/IJCSI-9-5-3-129-134.pdf>
- [5] Hossein Monem, Ab Razak Che Hussin, Roxana Sharifian (2012) "Comprehensive Prioritized Perspectives of CRM System for Implementation in the Developing Countries' Hospitals" International Journal of Computer Applications, Vol 50 - No 20, ISSN: 09758887, pp. 5-12
<http://www.ijcaonline.org/archives/volume50/number20/7917-1212>
- [6] Mona Hussain Alsayed, Halina Mohamed Dahlan, Ab Razak Che Hussin (2012) "Knowledge Sharing in Collaborative Research Activities", Journal Of Research And Innovation In Information Systems, Vol 2 Special Issues, ISSN: 2289-1358, pp. 1-8
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- [9] Ab Razak Che Hussin, Halina M. Dahlan (2010) "Integrating Consumer Trust in Building An E-Commerce Website", Research Monograph, ISBN: 978-967-354-123-9, RMC UTM
- [10] Paper work (2009) Proposal "MSc IT Management" from Taught-Course to Mixed-Mode
- [11] Paper work (2015) Proposal "MSc IT Management" to be offered via distance learning

INVITED/GUEST SPEAKER

Year	Topic	Organizer
2010	How to Succes in Study for SPM student	Sek. Men. Keb. Kangkong, Pasir Mas, Kelantan
2015	Case Study Research and Analysis	University Technology Petronas, Perak
2017	Developing CV/Resume	HTGYE Faculty of Computing, UTM Skudai

MOU/MOA/COLLABORATION:

- [1] Person In charge of Visiting Professor to UTM “**PROF. DR. LORNA UDEN, Staffordshire University, UK**”, 7 – 15 Dec. 2009
- [2] Person In charge of Visiting Professor to UTM “**PROF. DR. LINDA A. MACAULAY, The University of Manchester, UK**”, 23 Nov – 4 Dec. 2011
- [3] Person In charge of Visiting Professor to UTM “**PROF. DR. PETER SEDDON, The University of Melbourne, Australia**”, 25 Nov. – 6 Dec. 2013
- [4] Person in charge for **MOU/MOA** Student Exchange Program between **UTM and UIN-SUSKA Indonesia**, Apr – Sep 2016 (Sem 1, 2017/2018)
- [5] Person in charge for **MOU/MOA** Student Exchange Program between **UTM and UNI RIAU Indonesia**, Apr – Sep 2016 (Sem 1, 2017/2018)